

FIND HELP FAST!

Get connected to the answers you need.

- *counseling*
- *domestic violence*
- *emergency shelter*
- *mental health services*
- *substance abuse programs*
- *health care*
- *basic needs - food, clothing, shelter*
- *crisis intervention*
- *financial & legal assistance*
- *disability services*
- *veterans services*
- *senior care*
- *suicide prevention*
- *child care services*
- *official emergency information*
- *volunteering*
- *and much more...*

DIAL 2-1-1.



Get Connected. Get Answers.
A Partnership of United Way and MAIRS

Administrative Offices:
46 Park Street
Framingham, MA 01702
info@mass211.org
www.mass211.org



Get Connected. Get Answers.
A Partnership of United Way and MAIRS

FIND HELP FAST

•
FREE

•
CONFIDENTIAL

•
24 HOURS A DAY

•
MULTILINGUAL/TTY



This service has been provided
by your local United Way

Get Connected. Get Answers.

In Massachusetts, 2-1-1 is the direct link between people who need help and people who can give help. 2-1-1 connects you to local services - from food, clothing, and shelter assistance to counseling, legal and financial services. It's helpful, it's fast, and it couldn't be easier.

No more wrong numbers.

No more wasted time.

Dial 2-1-1, and you'll speak with a friendly, helpful Information & Referral Specialist who can put you on the right track with your very first call.

Private, confidential help.

24 hours a day, 7 days a week.

2-1-1 is always home. We're staffed around the clock to give you the sensitive, confidential help you need. Multilingual and TTY service is also available.

With 2-1-1, we all win.

2-1-1 has developed the state's most comprehensive database of human service resources due to an existing relationship with Executive Office of Health & Human Services. The collection of demographic data and caller issues provides another valuable resource by presenting an overview of the problems facing Massachusetts residents.

The Massachusetts Emergency Management Agency along with the Executive Office of Energy and Environmental Affairs, has designated Mass 2-1-1 as the Commonwealth's primary telephone information call center during times of emergency. This new partnership will offer citizens the opportunity to access vital, up-to-date disaster information, numerous post-disaster programs, interpreter services, and call tracking of caller locations, greatly reducing the number of non-emergency calls made to 9-1-1.

Find help online.

We created www.mass211help.org to provide residents with a fast and easy way to search for local social service programs. This website features user friendly searches by name, agency, keyword, and location - all available 24 hours a day, 7 days a week.

If you are unable to contact us by dialing 2-1-1, or are calling from out of state, please call us directly at:

1-877-211-MASS (6277).



Learn more about
Mass 2-1-1 by visiting:
www.mass211.org

-or-

Start searching for help
by visiting:
www.mass211help.org